



**FABER BURNER COMPANY  
CUSTOMER SERVICES - 2017 Rate Schedule  
Domestic - North America**

**1. Normal Service Assistance Rate-(Monday through Friday)**

The normal rate for service assistance is one thousand three hundred sixty dollars (\$1,360.00) per eight (8) hour day, Monday through Friday, excluding holidays. This rate is inclusive of all expenses except air fare and car rental (if applicable).

**2. Weekend Service Assistance Rate-(Saturday and Sunday)**

The normal rate for service assistance on Saturday and Sunday is two thousand forty dollars (\$2,040.00) per eight (8) hour day, excluding holidays. This rate is inclusive of all expenses except air fare and car rental (if applicable).

However, if work on Saturday or Sunday is in conjunction with work performed during a normal week day for a total of four (4) consecutive days, the weekend daily rate will be the same as a normal week day.

**3. Overtime Rate**

The overtime rate is the normal daily charge divided by eight, for example, \$1,360.00 divided by eight is \$170.00 per hour and \$2,040.00 divided by eight is \$255.00 per hour. The applicable overtime rate will be applied for all hours worked in excess of eight (8) hours per day.

**4. Holiday Rate**

Work performed on designated Company holidays with the exception of New Years Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day will be charged at 1 1/2 times the normal hourly rate or two hundred fifty five dollars (\$255.00) per hour. Work performed on these five (5) specified holidays will be charged at double the equivalent normal hourly rate or three hundred forty dollars (\$340.00) per hour.

**5. Lay-over Rate**

If Faber personnel are unable to perform work due to circumstances beyond Faber's control (e. g. non-operation of facility including weekends, labor strikes, availability of materials or equipment) and are notified to return to or remain at the hotel or other temporary residence, that lay-over time will be charged at \$125 per hour (\$1,000.00/day).

**6. Travel Time**

Travel time is charged as regular working hours or at applicable overtime and holiday rates.

**7. Partial Day Charges**

Partial work days will be charged on the basis of half day (4 hour) increments, i.e., one (1) to four (4) hours will be considered four (4) hours; five (5) to eight (8) hours will be considered as eight (8) hours.

**8. Air Fare & Car Rental Expenses**

If air fare and car rental is applicable, they will be charged at receipt cost.